



**NEW CATERERS  
STARTING AFTER THE  
SUMMER HOLIDAYS**

**LEARN MORE  
BY VISITING  
OUR NEW  
CATERING WEBSITE**

[HTTPS://BHGS.CULINERA.CO.UK](https://bhgs.culinera.co.uk)



**Dear Students, Teachers, Parents and the wider  
Bishop's Hatfield Girls' School family...**

I hope you are well and still smiling given all that has been going on. We know the past few months have been challenging for every single person and we know that everyone is keen to get back to normality. I wanted to write to you to hopefully give you something to look forward to.

The Bishop's Hatfield Girls' School senior leaders and governors have been really busy over the past months running a rigorous selection process for a new caterer and chose Culinera because they believe we can work in partnership together, to create a truly wonderful experience for you all. The Culinera service will launch in September.

#### **About Culinera**

Culinera is an independently owned and independently operated catering company, established with the aim of bringing about a new era in food. We create school restaurants not canteens and will offer a bespoke service to Bishop's Hatfield Girls' School.

You can find out more about Culinera on our new dedicated website [bhgs.culinera.co.uk](https://bhgs.culinera.co.uk)



### Topping up your account

Although the school are changing to Culinera, WisePay will still be used. This means you will continue to top-up online as well as viewing balances and items purchased. For new pupils joining the school, you will receive a communication with account activation details and how to download the App. Where you had a previous balance this has been transferred, so you still can use this after the summer holidays.

For those who don't currently have access to the WisePay system, you can request an activation letter from the Finance Office by emailing [finance@bishophatfield.herts.sch.uk](mailto:finance@bishophatfield.herts.sch.uk). Please see the Catering page of the school website for more information.

In addition to this, there will be the option for Sixth Form and Staff to pay by contactless using credit/debit card, Apple Pay and Android Pay.

From July we will moving away from cash on-site and the cashloader machine will not be active. You must top-up online or using the WisePay App.

### The Food Offer

Culinera are really excited to launch the new restaurant service. You will be able to choose from a wide range of hot and cold options which have been freshly cooked in the kitchen by the great team. Options include stretched 'sourdough' pizza, hot pots, salads and layered desserts. Should social distancing measures still be in place, the service will be reduced, however still packed with flavour.

### Coming soon...

We cannot wait to welcome you back in September. We will be working hard over the holidays to refresh the restaurant to bring a fresh approach to food and we also have plans to test a pre-ordering app later in the term, so keep your eyes and ears open for this!

### Free School Meals?

You will continue to be eligible for a free school lunch. You can choose any two items (regardless of price) for your allowance at lunchtime (just not two puddings!)



### Reassuring you during the Coronavirus pandemic

We have worked hard with our teams, suppliers and Culinera to ensure that we have a secure and safe way to bring tasty food to you. Some of the safety measures Culinera have put in place include, where possible and appropriate:



#### FOLLOWING LATEST GOVERNMENT ADVICE

To keep our kitchens safe



#### DAILY HEALTH DECLARATIONS

Completed by team members



#### INCREASED HAND WASHING

In line with guidance



#### SMALLER TEAMS

To support social distancing



#### TEAM UNIFORMS

Only worn within the restaurant



#### PPE PROVIDED

Where necessary and advised



#### ENHANCED CLEANING PROCEDURES

Washing surfaces regularly



#### FOOD ZONES

Food will be served in zones to adhere to social bubbles



# FREE SCHOOL MEALS?

You can choose any two items  
for your lunchtime allowance.\*

\*Offer not valid for two cakes  
and to be used at one servicetime only.

