



# Bishop's Hatfield Girls' School

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Dear Parent/Carer,

We have a limited number of available Chromebooks to loan to pupils who do not have access to IT at home for this period of remote learning. If you wish to borrow a Chromebook, please contact your child's Head of Year.

Please can I advise that if your child is currently using a mobile phone to access her remote learning that you borrow a Chromebook instead. A Chromebook makes Google Classroom much easier to access and navigate and will increase the quality of work your child is able to produce.

I would also like to make you aware of the Government's scheme to temporarily increase mobile data for pupils who need it during the lockdown. These data increases are for children and young people who do not have fixed broadband at home, cannot afford additional data for their devices and/or are experiencing disruption to their face to face education.

This data will allow other devices to connect to the internet via a mobile phone so your child can use the mobile as a "hotspot" to provide WiFi for a Chromebook. To do this, the instructions are as follows:

1. On your **phone**, turn on Bluetooth.
2. On your **Chromebook**, at the bottom right, select the time.
3. Select your Wi-Fi network or No network.
4. Under '**Mobile data**', select your **phone**.
5. When you see 'Connected' under your **phone's** name, your **phone** is sharing its data connection with your **Chromebook**.

If your child has access to a mobile phone on one of the following networks they might be able to benefit:

- Three
- Smarty
- Virgin Mobile
- EE
- Tesco Mobile
- Sky Mobile

Other providers may join the scheme at a later stage.

*"This is an OUTSTANDING school" - Ofsted 2016*



To make a request for mobile data increase for remote learning you will need to read the government's privacy notice which can be found here: [How we look after personal information for the Increasing Children's Mobile Data scheme - Get help with technology - GOV.UK](#) and provide some information regarding the mobile phone account. This information must be provided on this Google Form: <https://forms.gle/zs99Nfi4BoALhV39A>.

Once a network provider has processed a data increase, they will send a text message to the account holder. Each provider will vary in how quickly they process requests.

Please feel free to contact me if you have any questions at [mjackson@bishophatfield.herts.sch.uk](mailto:mjackson@bishophatfield.herts.sch.uk).

Yours sincerely,

Mrs M Jackson

Assistant Headteacher