

Bishop's Hatfield Girls' School

Woods Avenue, Hatfield, Herts, AL10 8NL. Tel: 01707 275331

Email: ewelsh@bishophatfield.herts.sch.uk

RM Education IT Support Engineer

Full-time

Up to £22,000 with performance bonus

We require an efficient and reliable person to lead the onsite development and maintenance of school ICT. Working for RM Education, you will be joining one of the market leaders in the EdTech sector whilst working in a great school environment.

You will need to be personable, well-motivated and have experience of providing exceptional customer service. RM expect the successful candidate to display:

- The confidence to work in an autonomous role with technical support from your line manager and the wider RM team.
- 1st /2nd line IT support & implementation experience including MS Server 2008/2012, Windows 7/8/10 Operating Systems and MS Office 2010 through to 2016.
- 1st/2nd line support experience for Active Directory, Group Policies, DNS, DHCP & WINS.
- 1st line support experience of network infrastructure, VMware, Citrix, Apple, Google & archiving solutions.
- Strong multitasking and problem solving abilities.
- Excellent communication, customer handling and inter-personal skills.
- Strong planning, organising and prioritising abilities.
- Ability to cope with change, adapting quickly to new technologies or service delivery.
- Willingness to advise and coach school staff on technology so they feel confident at using technical resources to deliver outstanding education.
- Flexibility to visit other schools within the region as and when required.

Bishop's Hatfield Girls' School is an expanding academy trust with 863 pupils currently on roll including the Sixth Form. In February 2016 the school successfully completed its sixth OFSTED inspection and was graded OUTSTANDING. We are fully committed to our values of teamwork, respect, honesty, kindness and ambition. The school has recently benefitted from a total rebuild on the same site and boasts excellent IT facilities including flood wifi, IT suites and portable devices.

RM and the school take safe-guarding of our students extremely seriously and an enhanced disclosure will be sought through the Disclosure and Barring Service as part of the school's pre-employment checks.

Benefits include: 25 days annual leave (and option to buy another 5), performance related bonus, personal pension, private medical healthcare, income protection and life assurance.

Please contact Mrs Pervinder Gill, Service Account Manager at RM Education for more information on 0753 2047218 or pgill@rm.com. Alternatively, please enquire through the School Business Manager, Mrs Debbie Daniel.

Assessment and interview date: TBC

Start date: asap